

*** Use this form for for pre-approvals or technical support ***

ALL FIELDS AND PICTURES ARE REQUIRED (Two Pages)

ENGINE FULL MODEL # AND TYPE: (Example: GX160QX, GCV160S3A)	
ENGINE SERIAL NUMBER: (Stamped on Block; 5 Letters-7 Digits)	

TYPE OF APPLICATION: (Example: mower, packer)	
BRAND AND MODEL NUMBER OF APPLICATION:	
APPLICATION SERIAL NUMBER:	

RETAIL STORE:	
DATE OF SALE:	
TYPE OF USE:	<input type="checkbox"/> COMMERCIAL <input type="checkbox"/> RENTAL <input type="checkbox"/> RESIDENTIAL

CUSTOMER COMPLAINT:	

DEFECT ANALYSIS:	

CAUSE OF MFG DEFECT:	

OIL CONDITION: (If Debris In Oil <u>Describe</u>)	
OIL LEVEL: <input type="checkbox"/> FULL <input type="checkbox"/> LOW <input type="checkbox"/> OVERFULL <input type="checkbox"/> NONE <input type="checkbox"/> LESS THAN HALF <input type="checkbox"/> MORE THAN HALF	
CONDITION OF AIR FILTER: <input type="checkbox"/> MISSING <input type="checkbox"/> DAMAGED <input type="checkbox"/> DIRTY <input type="checkbox"/> CLEAN	
OPERATION CONDITIONS: <input type="checkbox"/> DUST <input type="checkbox"/> ENCLOSED <input type="checkbox"/> DIRTY <input type="checkbox"/> CLEAN	
FUEL QUALITY: <input type="checkbox"/> MARKED <input type="checkbox"/> OLD <input type="checkbox"/> STORED <input type="checkbox"/> FRESH	
<u>COMPRESSION/LEAK-DOWN:</u>	
COMPRESSION:	
LEAK-DOWN %:	
MAINTENANCE HISTORY:	

AFFECTED COMPONENTS:

(Please Check One)

- | | | |
|---|---------------------------------------|--------------------------------------|
| <input type="checkbox"/> PISTON | <input type="checkbox"/> CYLINDER | <input type="checkbox"/> CRANKSHAFT |
| <input type="checkbox"/> CONNECTING ROD | <input type="checkbox"/> ENGINE CASES | <input type="checkbox"/> VALVE TRAIN |
| <input type="checkbox"/> VALVES | <input type="checkbox"/> CAMSHAFT | <input type="checkbox"/> OTHER _____ |

IF APPLICABLE – LIST PARTS NEEDED FOR REPAIR:

QUANTITY	PRODUCT NUMBER	PRODUCT DESCRIPTION

OTHER INFORMATION:

ALL THE FOLLOWING PHOTOS ARE REQUIRED:

- | | |
|--|--|
| <ul style="list-style-type: none"> • Overall Application
(i.e. power washer, lawnmower, etc) • Engine Exterior • Air Box Inside • Piston Top/Side/Underside, Bearing Surface • Piston Pin • Serial Number of Engine
(Stamped on Block) | <ul style="list-style-type: none"> • Cylinder Wall • Con-Rod Small End • Con-Rod Big End • Crank Journals • <u>Proof of Purchase</u> |
|--|--|

Dealer Name:	From:
Ship To Location:	Phone Number:
Dealer Number:	Email:
	Date:

Return Completed Form With Pictures To: warranty@ipspower.com

PLEASE KEEP ALL OLD PARTS INVOLVED FOR A MINIMUM OF 90 DAYS AFTER YOUR CLAIM HAS BEEN PAID.