

\*\*\* Use this form for for pre-approvals or technical support \*\*\*

**ALL FIELDS AND PICTURES ARE REQUIRED (Two Pages)**

<b>ENGINE FULL MODEL # AND TYPE:</b> (Example: GX160QX, GCV160S3A)	
<b>ENGINE SERIAL NUMBER:</b> (Stamped on Block; 5 Letters-7 Digits)	

<b>TYPE OF APPLICATION:</b> (Example: mower, packer)	
<b>BRAND AND MODEL NUMBER OF APPLICATION:</b>	
<b>APPLICATION SERIAL NUMBER:</b>	

<b>RETAIL STORE:</b>	
<b>DATE OF SALE:</b>	
<b>TYPE OF USE:</b>	<input type="checkbox"/> COMMERCIAL <input type="checkbox"/> RENTAL <input type="checkbox"/> RESIDENTIAL

<b>CUSTOMER COMPLAINT:</b>	
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<b>DEFECT ANALYSIS:</b>	
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<b>CAUSE OF MFG DEFECT:</b>	
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<b>OIL CONDITION:</b> (If Debris In Oil Describe)	
<b>OIL LEVEL:</b> <input type="checkbox"/> FULL <input type="checkbox"/> LOW <input type="checkbox"/> OVERFULL <input type="checkbox"/> NONE <input type="checkbox"/> LESS THAN HALF <input type="checkbox"/> MORE THAN HALF	
<b>CONDITION OF AIR FILTER:</b> <input type="checkbox"/> MISSING <input type="checkbox"/> DAMAGED <input type="checkbox"/> DIRTY <input type="checkbox"/> CLEAN	
<b>OPERATION CONDITIONS:</b> <input type="checkbox"/> DUST <input type="checkbox"/> ENCLOSED <input type="checkbox"/> DIRTY <input type="checkbox"/> CLEAN	
<b>FUEL QUALITY:</b> <input type="checkbox"/> MARKED <input type="checkbox"/> OLD <input type="checkbox"/> STORED <input type="checkbox"/> FRESH	
<b><u>COMPRESSION/LEAK-DOWN:</u></b>	
COMPRESSION:	
LEAK-DOWN %:	
<b>MAINTENANCE HISTORY:</b>	

**AFFECTED COMPONENTS:**

(Please Check One)

- |   |                                       |                                      |
|---|---------------------------------------|--------------------------------------|
| <input type="checkbox"/> PISTON         | <input type="checkbox"/> CYLINDER     | <input type="checkbox"/> CRANKSHAFT  |
| <input type="checkbox"/> CONNECTING ROD | <input type="checkbox"/> ENGINE CASES | <input type="checkbox"/> VALVE TRAIN |
| <input type="checkbox"/> VALVES         | <input type="checkbox"/> CAMSHAFT     | <input type="checkbox"/> OTHER _____ |

**IF APPLICABLE – LIST PARTS NEEDED FOR REPAIR:**

QUANTITY	PRODUCT NUMBER	PRODUCT DESCRIPTION

**OTHER INFORMATION:**

**ALL THE FOLLOWING PHOTOS ARE REQUIRED:**

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|--|--|
| <ul style="list-style-type: none"> <li>• <b>Overall Application</b><br/>(i.e. power washer, lawnmower, etc)</li> <li>• <b>Engine Exterior</b></li> <li>• <b>Air Box Inside</b></li> <li>• <b>Piston Top/Side/Underside, Bearing Surface</b></li> <li>• <b>Piston Pin</b></li> <li>• <b>Serial Number of Engine</b><br/>(Stamped on Block)</li> </ul> | <ul style="list-style-type: none"> <li>• <b>Cylinder Wall</b></li> <li>• <b>Con-Rod Small End</b></li> <li>• <b>Con-Rod Big End</b></li> <li>• <b>Crank Journals</b></li> <li>• <b><u>Proof of Purchase</u></b></li> </ul> |
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<b>Dealer Name:</b>	<b>From:</b>
<b>Ship To Location:</b>	<b>Phone Number:</b>
<b>Dealer Number:</b>	<b>Email:</b>
	<b>Date:</b>

Return Completed Form With Pictures To: [warranty@ipspower.com](mailto:warranty@ipspower.com)

**PLEASE KEEP ALL OLD PARTS INVOLVED FOR A MINIMUM OF 90 DAYS AFTER YOUR CLAIM HAS BEEN PAID.**